



Professional, Linguistic & Upper Studies
Part of PLUS Group Ltd

London

Dublin

New York

Milan

Add on

For any Extra excursions and/or attractions the PLUS Form (Extra Excursions & Attractions) needs to be submitted 45 days before arrival.

Steps on how to complete the form are outlined in the form under instruction tab.

The form needs to follow the procedure and relevant payments terms. It is understood that in case the terms are not followed no booking will be processed and at no time the Partner can request for a compensation.

The Partner can request for a specific date or time for when the excursion or attraction needs to take place but PLUS will not be able to guarantee that these dates can be matched as per request as it is subject to availability.

In case the dates do not match, PLUS will inform the Partner and either the money can be credit for any extra excursion/attraction or can be refunded. PLUS will not be made responsible for any changes to the above nor will be asked to pay any difference in costs for alternatives that the Partner may be booking.

Coach prices

A surcharges may happen in case coaches are not paid on-time due to the high level of demand during the summer months.

If the terms of payment are not strictly followed PLUS invoice system the above request will be automatically cancelled.

If the amount is received after the deadline the money will be resent back to the agency and a new request needs to be put forward.

No compensation can be requested.

Attractions

In case once the money has been received and the relevant attraction is not available on dates requested, PLUS will inform no later than 48 hours after receiving the money.

In case this is not acceptable PLUS will return the attraction money for those relevant attraction(s), at which point PLUS can not be held responsible for any extra costs the partner may incur into for the same or similar attractions.

Any extra attractions may cause students to miss/lose some services on those specific dates for when the extra attraction or excursion is taking place eg loss of English lessons, activities ect, which had been pre-organized by our PLUS staff. These will be treated as "lost services" and can not be treated as a disservice or request for compensation by the partner. PLUS will inform the Partners of these lost services.

Any difference from PLUS standard packaged which are duly advertised on the website www.plus-ed.com will need to be confirmed in writing with the sales representative.

Number of passengers

Once the booking has been confirmed by PLUS in writing by our Finance department, the booking can not be modified or changed as it is subject to 100% cancellation fee.

In case the Partner has a further request to increase the numbers to the existing booking this needs be treated as a completely new booking.

PLUS can not guarantee that the extra numbers can be accepted on the same booking e g same day & time.

Commercial Department



PLUS

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